

ISSUE 2

brentwood livery

# LIMO RENTAL GUIDE

**RED  
FLAGS TO  
WATCH OUT  
FOR**

**WEDDING  
TRANSPORTATION  
NIGHTMARES**

WEDDINGS.LIMO



# Red Flags to Watch Out For!

*Let's be real: Your wedding day is stressful enough without worrying about the limo showing up. Unfortunately, some couples have had their big day completely derailed by awful limo companies. Here are a few horror stories that could have been avoided, plus some tips on how to dodge the same mistakes.*

PHOTO: Elli Bel Photography

## The Missing Limo

One couple thought they were set with their limo reservation months in advance. Fast forward to wedding day, and... nothing. The limo didn't show up, and the groom and his groomsmen had to scramble to get to their first photo location. No word from the company. The bride and her bridesmaids had to pile into small cars, with her gorgeous wedding dress squished into the back. When the chauffeur finally arrived an hour late, he was dressed like he had just rolled out of bed. To top it off, the couple still got charged in full, despite the chaos.

### WHAT WENT WRONG:

- No communication or updates from the company
- Unprofessional chauffeurs
- Getting charged for subpar service

## Stuck on the Side of the Road

Another couple had their limo canceled the day before the wedding and was given a replacement vehicle full of flaws including ripped seats. About 25 minutes in, the bus started smoking and broke down, leaving them stranded on the side of the road. The company didn't answer calls at first, and when they did, they didn't seem to care. Even worse, they refused to refund the couple for the missed boat cruise they were heading to. The couple had to call cabs and figure out another way home.

### WHAT WENT WRONG:

- Chose an unreputable company
- Terrible vehicle maintenance
- Poor customer service, with no urgency to help
- No accountability or compassion from the company

**We get it.** We have one shot at getting your wedding transportation right. Punctuality, reliability, cleanliness,

professionalism, and transparency matter. You want to be sure that you're working with a company that meets all those expectations. As you can tell by these stories, this is why people are afraid of booking their wedding transportation. It doesn't have to be this way. The company you book your wedding transportation with should solve all of these worries and eliminate these stresses for you.

## Here's what you need to keep in mind when choosing a limo company:

**PUNCTUALITY IS NON-NEGOTIABLE:** The last thing you need on your wedding day is delays. Choose a company that guarantees on-time arrivals.

**RELIABILITY AND PROFESSIONALISM:** You deserve trained, experienced, and dependable chauffeurs who communicate clearly and show up in company uniform, in well-maintained vehicles.

**CLEANLINESS AND COMFORT:** A spotless, comfortable ride that is well maintained enhances your experience and makes you feel like royalty.

**COST TRANSPARENCY:** Budgeting for your wedding shouldn't come with surprise fees. Make sure your limo company offers clear pricing upfront, reveals what you have paid for, and has no hidden fees. When are you responsible for overtime and how much is it?

**REPUTATION AND PAST EXPERIENCES:** Work with a reputable company with positive reviews from real people and a proven track record of reliability. You can't afford to take risks with your wedding transportation.

By keeping these factors in mind, you can feel confident that your wedding day transportation will be one less thing to worry about.

**EXPERT TIP BY: Brent F., Brentwood Livery (♥)**  
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